

**GOVERNMENT OF INDIA  
SOCIAL JUSTICE AND EMPOWERMENT  
LOK SABHA**

STARRED QUESTION NO:239

ANSWERED ON:01.08.2017

Home Care Services for Senior Citizens

Patil Shri A.T. (Nana)

**Will the Minister of SOCIAL JUSTICE AND EMPOWERMENT be pleased to state:**

(a) whether the Government has chalked out any mechanism to regulate home care services for the elderly being offered by various private firms;

(b) if so, the details thereof; and

(c) the fresh steps taken by the Government to prescribe standards for establishing and providing quality services to senior Citizens?

**Answer**

MINISTER OF SOCIAL JUSTICE AND EMPOWERMENT  
(SHRI THAAWARCHAND GEHLOT)

(a) to (c): A Statement is laid on the Table of the House.

Statement referred to in reply to Parts (a) to (c) of Lok Sabha Starred Question No. \*239 to be answered on 01.08.2017.

(a) to (c) Yes, Sir. This Ministry is considering a proposal for rating of Home Care Services for Senior Citizens and registration of such Service Providers.

The proposal for rating of the organisations providing Home Care Services to elderly was one of the recommendations of the Group of Secretaries on Education and Social Development constituted by the Government. It is proposed to prescribe standards in respect of various services to be provided by the Home Care Service Providers to the Senior Citizens and to rate them according to the facilities being provided, through suitable amendment to the Maintenance and Welfare of Parents and Senior Citizens (MWPSA) Act, 2007.

One of the main objectives of the National Institute of Social Defence, an autonomous body under the Ministry of Social Justice and Empowerment, is capacity building. Certification courses for training Geriatric Care Givers are conducted by NISD and other collaborating Institutes.

I) All Regional Resource and Training Centres and other collaborating agencies providing training to develop geriatric caregivers have been directed to apply for accreditation as Training Centre for Home Health Aide Qualification Pack and get affiliated to Healthcare Sector Skill Council (SSC) under National Skill Development Corporation (NSDC).

II) Healthcare SSC has also been requested to develop separate Module for Geriatric Caregivers as the existing Qualification pack of Home Health Aide is not exclusive for the senior citizens.

III) 120 geriatric givers are being trained by Apollo Medskills Limited, a unit of Apollo Hospitals Group.

As per information furnished by National Skill Development Corporation (NSDC), the Corporation is offering training courses in elderly home care services through two of its Sector Skill Councils. These are National Skill Qualifications Framework (NSQF) -aligned courses under the Ministry of Skill Development and Entrepreneurship (MSDE). The details are in Appendix-I.

As per information furnished by the Ministry of Health & Family Welfare, in so far as health care of the elderly is concerned, the Ministry of Health & Family Welfare had launched "National Programme for the Health Care of Elderly" (NPHCE) during 2010-11 to address various health related problems of elderly people. The major objectives of the NPHCE are establishment of Department of Geriatric in identified Medical Institutions as Regional Geriatric Centres for different regions of the country and to provide dedicated health facilities in District Hospitals, Community Health Centres (CHCs), Primary Health Centres (PHCs) and Sub-Centres (SCs) levels through State Health Society. Following facilities are being provided under the Programme:

• Geriatric OPD, 30 bedded Geriatric ward for in-patient care, etc at Regional Geriatric Centres.

• Geriatric OPD and 10 bedded Geriatric Ward at District Hospitals.

• Bi-weekly Geriatric Clinic at Community health Centres (CHCs).

• Weekly Geriatric Clinic at Primary Health Centre (PHCs).

• Provision of Aids and Appliances at Sub-centres.